



Privacy Policy

Introduction

Seychelles Trading Company (STC) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose and safeguard your information when you visit our website, participate in social media games or subscribe to our services.

Seychelles Trading Company (STC) is a leading FMCG company, committed to providing quality products and services to our customers. For the purposes of this privacy policy, any reference to "STC" includes Seychelles Trading Company and its subsidiaries. These subsidiaries include, but are not limited to, STC Hypermarket, STC Pharmacy, STC Homewares and Building Materials, STC processing, STC Bakery, Duty Free and STC Gift Shop. Our commitment to protecting your personal data extends across all entities within the STC group.

Information Collection

We collect information from you when you visit our website, register on our site, subscribe to our newsletter, respond to a survey, fill out a form, or participate in social media games. The information collected may include:

- Personal Identification Information: Name, email address, phone number, etc.
- Demographic Information: Age, gender, interests, etc.

Use of Information

The information we collect from you may be used in the following ways:

- To personalize your experience and respond better to your individual needs
- To improve our website and services based on the information and feedback we receive from you
- To administer contests, promotions, surveys, or other site features
- To send periodic emails regarding our products and services
- To manage our subscription services and ensure you receive relevant updates
- To prevent fraudulent activities and ensure the security of our website and services
- To comply with legal obligations

Information Sharing

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our

business, or servicing you, so long as those parties agree to keep this information confidential through an NDA (Non-Disclosure Agreement). We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property, or safety.

Terms and Conditions

Social Media Games

By participating in STC's social media games, you agree to the following terms:

1. **Prize Collection:** Winners must contact the STC marketing team and collect their prizes within two weeks of the announcement unless stated otherwise by STC. If the prize is not collected within the allocated period, it will be forfeited and a new winner will be selected.
2. **Right to Change:** STC reserves the right to cancel, stop, or change the game at any time.
3. **Disclaimer of Liability:** STC is not liable for any errors, omissions, or technical malfunctions that may occur during the contest period.
4. **Publicity Release:** By participating in the online contest and reading this Privacy Policy and Terms and Conditions, you grant STC the right to use your name, photos, likeness, or other relevant personal information for promotional purposes related to the contest, regardless of whether you have signed a media release form. Participation in the contest implies consent to these terms.
5. **Modification or Termination:** STC reserves the right to modify, suspend, or terminate the contest at any time, for any reason, without liability to the participants.

Subscription Services

By subscribing to STC's services, you agree to the following terms:

- You consent to receive periodic emails and updates from STC.
- Your subscription can be cancelled at any time by following the unsubscribe instructions provided in each email.
- STC reserves the right to modify or discontinue its subscription services at any time without notice.

Stock Availability/Limited Stocks

By purchasing products from STC, you agree to the following terms:

- **Stock Availability:** Products offered by STC are subject to availability. STC does not guarantee that all products will be in stock at all times.
- **Limited Stocks:** Some products may be available in limited quantities and may sell out quickly. STC reserves the right to limit the quantity of any product sold or offered for sale.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, resolve disputes, and enforce our agreements.

Data Protection Rights

You have the right to access, correct, or delete your personal information. You can also object to the processing of your data, request data portability, or restrict the processing of your data under certain circumstances. To exercise these rights, please contact us at the details provided below.

Security

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your personal information.

Changes to This Policy

STC reserves the right to update this privacy policy at any time. We will notify you of any changes by posting the new privacy policy on this page.

Contact Us

If you have any questions about this privacy policy, you can contact us at:

Seychelles Trading Company (STC)
Latanier Road, Seychelles
marketing@stcl.sc
+248 4 285 000